



## Environmental statement

In our roles as managers and staff members of the **Château de Namur**, we are committed to ensure a responsible environmental management and to limit the impact of our activities on the environment. Respect of the environment is a key component of our entrepreneurial ethic. Each staff member performs his duties in accordance with the environmental policy and procedures of our establishment.

**The Château de Namur** already follows the environmental legislation and regulations applicable in Wallonia, but we are now looking to go a step further. We monitor our water and energy consumption in order to improve continuously our infrastructure and facilities and to ensure a more cost-effective management based on the collected data. As part of our environmental policy, we aim at reducing our waste production and limiting the impact we have on air, water and soil, using an effective management system.

## The Château de Namur

is labeled

“**Green Key**”

certification promoting  
sustainable development  
and respect of the  
environment

We train our staff members and educate our guests so that they can actively take part in our approach.

To translate this policy into concrete actions in a comprehensive and consistent manner, **The Château de Namur** has decided to comply with the requirements and criteria set out within the framework of the Green Key eco-label certification.

**The Château de Namur** informs its staff members and guests and encourage their involvement so that they can participate in implementing its environmental policy.

Cédric Vandervaeren  
*General Manager*

January-18



**PROVINCE**  
de **NAMUR**

## **The Château de Namur is committed to sustainable development**

At the Château de Namur, we strictly follow the Belgian regulations relating to environmental concerns.

We believe that reducing the negative impact we have on the environment is essential and will influence the lives of future generations.

Working closely with our operational teams, suppliers and business partners, we are making progress to reduce the impact our business operations can have on the environment, and we aim to continue to improve our practices and innovate.

### **We focus on:**

- The involvement of our employees (providing information, training and raising awareness)
- The involvement of our guests (providing information and raising awareness)
- Water management
- Energy management
- Waste management
- Consumables management
- Limiting the use of cleaning products and using as many eco-label certified products as possible
- Promoting the use of local and seasonal products and encouraging the use of organic and/or fair trade products as much as possible

### **Examples of steps taken by the Château de Namur**

- The involvement of our staff members (providing information, training and raising awareness)
  - Raising our team's awareness in terms of sustainable development
  - Creation of an "eco-team" within our overall team
  - Participative meetings
- The involvement of our guests (providing information and raising awareness)
  - Information booklet on sustainable measures
  - Initiatives to encourage more sustainable means of mobility:
    - Installation of charging stations for electric vehicles
    - Electric bicycles rental service
    - Installation of a bike shelter
  - Awareness-raising information on reducing the renewal frequency of sheets and towels in rooms



- Water management
  - Increased monitoring of water consumption (since 2011)
  - Reducing the water consumption by using more cost-effective appliances
- Energy management
  - Progressive replacement of incandescent light bulbs with more cost-effective LED light bulbs
  - Replacement of the “radiator”-based system for the heating of rooms by heat pumps, for a more precise and cost-effective regulation of the temperature according to room occupancy and weather conditions (2017)
- Waste management
  - Waste sorting and recycling:
    - paper, cardboard,
    - glass,
    - plastics,
    - ink cartridges,
    - batteries,
    - used materials, etc.
- Management of consumables
  - Using eco-label certified paper for printing and double-sided printing
  - Reducing the use of disposable products as much as possible
- Limiting the use of cleaning products and promoting the use of more sustainable products
  - Gradual replacement of traditional cleaning products with eco-label certified/sustainable products
  - Reduced consumption thanks to the use of micro-dosing devices
  - Use of essential oils instead of synthetic fragrances
- Use of local and seasonal products and promoting the use of organic and/or fair trade products when it is possible
  - Progressive development of our food and beverage offering based on seasonality, and the use of local, organic and/or fair trade products
    - Drinks:
      - ✓ “Efico” eco-label certified coffee
      - ✓ Selection of organic wines
      - ✓ Local and/or organic fruit juices
      - ✓ Local and/or organic beers
    - Food:
      - ✓ Enhancing our seasonal product offering
      - ✓ Showcasing of forgotten vegetables
      - ✓ Use of products from sustainable fisheries
      - ✓ Reducing the use of disposable packaging for breakfast products (chocolate, jam, etc.)
      - ✓ Organic yoghurt range
      - ✓ Etc.

**Key contact person:**

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